

## The REACH Approach:

A Program Designed to Improve Emergency **Response for Those with Dementia** 

Risk **Perception** 

**Establish Trust** 

Assess **Needs** 

Calm **Environment Partnerships** 

**Healthy** 

- Consider the overall risk of those involved from low to high.
- Quickly establish trust and build a connection with the E person living with dementia.
- Determine the immediate needs for those involved, including the person living with dementia.
- Calm the environment by keeping noise and distractions to a minimum.
- Using the REACH approach, create healthy partnerships between first responders, care partners, and persons living with dementia.



## Dementia Caregiving: How to Respond in Emergency Situations







## Are you a care partner for a loved one or family member who is living with dementia?

Follow these 3 steps in an emergency situation to communicate effectively with first responders.

- Tell the 9-1-1 dispatcher that the injured or missing person has dementia.
- 2 Communicate important information, such as medical conditions, changes in behavior, or advance directives.
- Provide resources and information that can help calm the person living with dementia.





Watch the full video series to learn more.



